

- 1.0) INCOMING INSPECTION
 - 1.1) When nonconforming items are detected during incoming inspection, purchasing will promptly advise supplier and arrange for disposition.
 - 1.2) Supplier shall submit a written corrective action plan to the Purchasing Department. The plan must include effective dates and description of measures taken to prevent recurrence of the nonconformance.
- 2.0) IN-PROCESS INSPECTION
 - 2.1) When in-process inspection detects nonconformance, the department supervisor and Quality Control department must be notified immediately.
 - 2.2) Department supervisor and quality control supervisor shall determine disposition of nonconforming parts before further processing of lot.
 - 2.3) Department supervisor must submit a written corrective action plan to the Quality Control department. The plan must include an effective date and description of action taken to prevent recurrence of nonconformance in the future, as well as the root cause.
- 3.0) FINAL INSPECTION
 - 3.1) When nonconformance is detected during final inspection, provisions of SQC-108-00, paragraph 2.2 will apply.
 - 3.2) Quality Control department will consult with the proper department supervisor and determine if the parts can be successfully reworked to meet required specifications.
 - 3.3) The proper department supervisor must submit a detailed corrective action plan, indicating effective dates and description of measures taken to prevent recurrence of this nonconformance in the future, as well as the root cause.
- 4.0) DETECTED BY CUSTOMER
 - 4.1) Quality Control department will review parts in process or ready to ship and, if necessary, suspend production pending return of nonconforming parts.
 - 4.2) When nonconformance is detected in the customer's facility, Quality Control will review our inspection reports, customer specifications, and nonconforming parts to verify nonconformance.
 - 4.3) Quality Control department will consult with the proper department supervisor and determine if the parts can be successfully reworked to meet required specifications.
 - 4.4) The proper department supervisor must submit a detailed corrective action plan indicating effective date and description of measures taken to prevent recurrence of this nonconformance in the future, as well as the root cause.
 - 4.5) Quality Control department must submit a detailed corrective action plan indicating effective date and description of measures taken to prevent nonconformance parts being shipped to the customer in the future.